



## Local Loyalty

"Bayou Internet provides a great service!" Sue Lynn Sandifer, resident of Monroe, Louisiana, is happy to use Internet service provided by a local company that is good to her and the community. Mrs. Sandifer works out of her home office as a medical transcriptionist where having a secure and reliable connection with a trustworthy provider is important to her.

Mrs. Sandifer has recently switched to Bayou Internet DSL from a larger, nationwide provider because she feels there should be more loyalty between residents and local businesses in Monroe. In the beginning of switching carriers, there were difficulties with her Mac computer, but working together with the Bayou Internet team a solution was quickly found. She has since had constant access to her email and all of the resources she needs.

"I am on the Internet most of the day and Bayou's server is always up. When I have a problem and call for support, they are very helpful," comments Mrs. Sandifer about Bayou Internet's DSL service. "What I appreciate most of all about Bayou is that it is a hometown company that I trust," she continues. "I've known Jerry Scroggin [co-owner and general manager of Bayou Internet] for years and his business remains stable and reliable. As Bayou has grown, his commitment to the community has never changed."

Sue Lynn's experience with Bayou Internet is a great example of how local loyalty can make the difference in Monroe, Louisiana. Caring and commitment towards people is the Monroe way, and by that Bayou Internet stands firm.

### About Bayou Internet

Bayou Internet is the largest independently owned Internet and communication service provider in Northern Louisiana, Bayou's expertise and ability supersedes that of any other local communications provider in the 318 area code. The company's experience in servicing Northern Louisiana and ability to customize services to align with specific needs exemplifies its commitment to the community.