



bayou internet

PRESS RELEASE

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BAYOU INTERNET BROADENS VIEW WITH LIVE, WORK, AND PLAY EXPANSION INTO THE 318 AREA CODE

Monroe, La.— Bayou Internet, the largest independently owned communications service provider in Northern Louisiana, gains momentum as they announce their extension into the entire 318 area code for both residential and commercial markets. Previously, Bayou had serviced Monroe and the surrounding area but this new expansion will allow them to spotlight their Internet, networking and related technologies to all of 318, which includes Shreveport and Alexandria.

According to Founder and Co-Owner, Jerry Scroggin, “Our success has been realized through building a strong infrastructure backed by a committed, well-trained team. Our goal is to provide great customer service where you live, work, and play. This new expansion will offer our business and residential communities reliable, local Internet support.”

Bayou has expanded technology to accommodate the business base throughout 318. Bayou services a wide variety of industries including banking and financial institutions, schools, hospitals and healthcare facilities, government agencies, law firms and accounting firms, churches, corporations and small businesses.

“As a communications service provider, Bayou’s solutions are designed for companies and residents based in the 318 area code,” says Bayou Sales Manager, Jason Pierce. “We are a locally owned, independent company, however, we have considered the future needs of our current and prospective customer base and will expand our coverage as their businesses grow and develop, so we can continue to provide them with uninterrupted, superior service. We will go wherever our customers need us to go.”

As Pierce suggests, “Bayou’s recent expansion into the entire 318 residential community also will make quite an impact. Until recently, most of our residential customer base reside in Monroe, we now have the ability to broaden our scope and focus on all of 318.”

Bayou plans to launch their new expansion program no later than the first quarter of 2004. They are currently strengthening their service team so they can provide the same steadfast support to a much larger business and residential community.

Bayou offers a wide variety of services spanning from the most advanced to the most basic forms of connection. Some of Bayou’s connections include Integrated Services Digital Network (ISDN) High Speed DSL and Satellite connections, Virtual Private Networks (VPN), Wireless, T-1 and T-3 lines, and dial up connections. Bayou also provides Managed Services, Web site design, Web site hosting, and fiber optic connections, as well as spam and content filtering. Bayou strives to provide communications services with a robust and usable set of features with minimal complexity. Bayou’s speed, security, reliability and diversity are consistent in the variety of products and services they offer.

About Bayou Internet

Since May 1995, Bayou Internet has provided reliable communications services to Northeast Louisiana. Bayou was Northeast Louisiana’s first to bring commercial Internet access and is now the largest independently owned communications service provider in Northern Louisiana, with corporate offices located in Monroe. Bayou provides Internet access systems to both commercial and residential

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customers. Bayou's business solutions include high-speed connections, network design and configuration, Web site design, Web hosting, data transit, Web site advertising and marketing. For more than eight years Bayou has served schools, churches, hospitals, government agencies, television and radio stations, corporations and small businesses throughout north and central Louisiana. "Louisiana 318, Our Field of View Begins with You."

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